How to access parent Observer Account on the Canvas Parent App. iOS Mobile Device (iPhone/iPad/iPod Touch)

Version Details	
Version as at May 31, 2021	Version 3.5.0
Requirement	iOS 13.0 or later

The images in this guide are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Step 1: Go to App Store	Step 2: Search for the App
Open your iOS device and tap the App Store icon.	In the search field, type "Canvas Parent", then tap the full name when it appears.
App Store	
Step 3: Select and download the App	Step 4: Open the App
Click on "Get" (or the cloud symbol depending on your iOS) version .	When the app has downloaded and installed onto your iOS device, you can access the app
Canvas Parent	immediately by tapping the Open button.
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to download the app.	
Step 5: Click "Find my school".	Step 6: Find Heathdale
	Type "Heathdale" in the search box.
Canvas	
Find my school	When the College's full name appears in the
We've made a few changes. See what's new.	search list, tap the name. Heathdale Christian College (Parents and

Step 7: Sign in using your personal email.

Enter your pesonal email address (that has been previously registered as a HCC guest account) and password. You will then have access to view your student's canvas details through the mobile app.

Support

Please email servicedesk@heathdale.vic.edu.au